

Appendix A - Proposed changes to the Council Business Plan 2016/2017 and corresponding infographics

Protecting the public

The relevant Executive Councillor has been consulted and recommends that:-

- The way 'Illicit alcohol and tobacco seized per operation' is measured is amended to report the actual products seized (as a count of number or kgs of cigarettes/ tobacco and number of bottles of alcohol) as opposed to the average per operation (measure 1);
- 'Unsafe goods removed from the market' is expanded to also include illicit goods (largely counterfeit excluding alcohol and tobacco) as this is a more accurate measure of the outcome (measure 2);
- 'Crimestopper reports received from the public' is removed from the Council Business Plan and replaced with a new satisfaction measure with the paid for business advice service now offered to businesses. The business advice measure is one the Trading Standards service have greater influence OVER (measure 4).

The relevant Executive Councillor has been consulted and recommends that the following targets are amended in light of 2015/2016 out turns:-

Measure	2015/2016 Target	2015/2016 Actual	2016/2017 target published in February 2016	Proposed revised target 2016/2017
Primary Fires (measure 19)	140.28 per 100,000 population	154.48 per 100,000 population	133.38 per 100,000 population	138.93 per 100,000 population
	1,026 fires	1,130 fires	976 fires	1,017 fires
Deliberate Primary Fires (measure 22)	3.33 per 10,000 population	3.17 per 10,000 population	3.33 per 10,000 population	3.27 per 10,000 population
	243 fires	232 fires	243 fires	239 fires

The relevant Executive Councillor has been consulted and recommends that the following target is agreed in light of 2015/2016 out turn:-

Measure	2015/2016 Target	2015/2016 Actual	2016/2017 target published in February 2016	Proposed revised target 2016/2017
Satisfaction with responses to crime and anti-social behaviour (measure 13)	62% satisfaction	56% satisfaction	Exceed the national average year end outturn	62% satisfaction

The relevant Executive Councillor has been consulted and recommends that the definition for the 'Adult Reoffending' measure is amended to more closely reflect

the revised Ministry of Justice (MoJ) reoffending rate which is due to be implemented nationally from October 2017. The figures that will be reported in 2016-17 Council Business Plan are therefore not comparable to what was reported in 2015-16, nor will the service be able to report quarter 4 of 2015-16 using the previous methodology. The main change in methodology of the local reoffending rate between what was reported in 2015-16 and what will be reported in 2016-17 is the period in which the cohort of offenders is formed. Previously the cohort was formed over twelve months, whereas now it will now be formed from 3 month periods (i.e. financial quarters). The data is reported with a quarter lag, data for quarter 1 2016-17 will be reported in quarter 2. (measure 14)

[Adult Frailty, long term conditions and physical disability](#)

The relevant Executive Councillor has been consulted and recommends that the 'Delayed Transfers of Care from Hospital' measure is removed from the Council Business Plan. Instead, it is proposed that the Scrutiny reporting to the Adults Committee is supplemented with the Better Care Fund (BCF) report to give members of that committee regular and more rounded updates on Health sector activity. The BCF report incorporates non-elective hospital admissions and all delays from hospital, not just the 30% of delays which are, in part, down to Adult Care (that have been reported in the Council Business Plan up until now) (measure 64);

[Sustaining and growing business and the economy](#)

The relevant Executive Councillor has been consulted and recommends that the 'Jobs created/safeguarded' target is amended from 70 to 250 to reflect that we anticipate businesses to have created 250 jobs and these will be proved when the posts have been in existence for 6 months or longer.

Measure	2015/2016 Target	2015/2016 Actual	2016/2017 target published in February 2016	Proposed revised target 2016/2017
Jobs created and safeguarded (measure 68)	758	884	70	250

[Protecting and sustaining the environment](#)

The relevant Executive Councillor has been consulted and recommends that the measure 'Flood alleviation schemes supported by the County Council' is replaced by 'Number of properties protected' as this is a more meaningful measure. Reporting schemes completed means that in one year a significant portion of the Flood Defence Grant in Aid (GiA) and LCC match-funding budget is spent on a single large scheme rather than a number of smaller schemes. An appropriate and achievable target for 2016/2017 of 100 properties protected with a target range of +/- 10 is proposed with the caveat the target will be reviewed if circumstances change. (measure 73)